

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KATHERINE ELAINE DARLAND NAVA)	
)	
COMPLAINANT)	
)	
VS.)	CASE NO.
)	94-139
)	
SOUTH CENTRAL BELL TELEPHONE)	
COMPANY)	
)	
DEFENDANT)	

O R D E R

On April 8, 1994, Katherine E. D. Nava filed a complaint against South Central Bell Telephone Company ("South Central Bell"). On April 14, 1994, South Central Bell was ordered to satisfy the matters complained of or file an written answer to the complaint. South Central Bell filed its answer on April 29, 1994.

Ms. Nava's complaint involved long-distance charges on her bill from a calling card that belonged to Scott Lathrop. Mr. Lathrop was a former customer of South Central Bell and formerly lived with Ms. Nava. Ms. Nava asserted that she received bills from this calling card after Mr. Lathrop was no longer a South Central Bell customer.

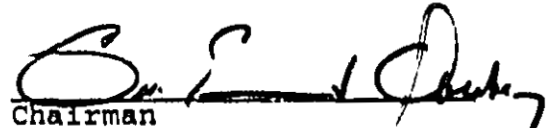
The Commission Staff, representatives from South Central Bell, and Ms. Nava met for an informal conference on August 11, 1994 at the Commission's offices. Subsequent to this meeting Ms. Nava met with South Central Bell representatives at their offices and mutually agreed upon a settlement. The settlement was entered into the record on September 2, 1994.


The Commission, having considered the proposed settlement and having been otherwise sufficiently advised, finds that the settlement is reasonable and that the complaint has been satisfied.

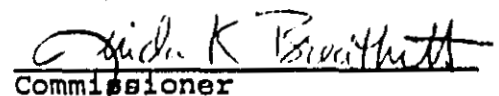
IT IS THEREFORE ORDERED that the September 2, 1994 settlement is adopted and this proceeding be dismissed as satisfied.

Done at Frankfort, Kentucky, this 26th day of October, 1994.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director